



The Shannon Family Support Service will consider requests for family support services for families in the **Shannon Area** only.

Referrals will be accepted directly by professionals and agencies working with families in the community. Please complete the referral form with the family and ensure agreement is signed.

Please complete the template below with as much detail as you can in relation to the person/family being referred to Shannon Family Resource Centre:

Person being referred Information:

Please post or hand deliver this **typed or handwritten** referral form to the address below. (For GDPR purposes we do not accept referrals by e-mail).

Address: Shannon Family Resource Centre, Respond Community Building, Rineanna View, Shannon, Co. Clare.

If you need assistance, please contact Cathal Dillon (087 1232489).

First Name	
Surname	
Address	
Mobile Phone Number	
Email Address	
Emergency Contact Name	
Emergency Contact Phone	

Please list any agencies/services currently engaged with this person

Agency/Service	Contact Person

Date of Referral:	/	/
Date of Referral.	/	_/

	Signature of person referring:	Date:	_/	/
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Reason(s) for making this referral to Shannon Family Resource Centre Family Support Service:



Current situ	ation: (What's	going well for	r this person,	name his or h	ner strengths)	•

Current Situation: What are the difficulties, challenges in his/her life at present, things you are concerned about?

Next Steps

Please tick the service or services that you feel Shannon Family Resource Centre could provide that may be of use to the young person, parent/guardian or family as a result of this referral.

□ One to one family support □ Parenting Support □ Meitheal □ Referral to Counselling

 \square Parenting when Separated Programme $\ \square$ Circle of Security Parenting COSP

□ Gambling Support Service □ Information & Advice □ Other supports:

(Please give details of services you would like to see provided in this case).



Referrer's Details (to be completed by the referring agency, school, etc).

Name:	Title:
Agency:	
Address:	
Phone:	Email:

Who will see and use this data:

The information you provide may be held by Shannon Family Resource Centre in manual and in electronic format. The information will be processed in accordance with the Data Protection Act 2018 and GDPR regulations. Your completed form will be held securely and confidentially. Only authorised staff will have access to your information.

When you provide this data to us you understand that some of your information may also have to be shared with other service providers who can help in supporting you. You will be consulted on who they are during our engagement with you, and you can object to Shannon FRC sharing your data with external bodies at any stage.

We will never share your data with any external organisations not directly related to your support, unless we are obliged to do so by law or if there is an emergency situation that would require us sharing your data to prevent injury to you or another person.

Shannon FRC undertakes to maintain your personal data in secure conditions with appropriate technical and organisational measures to protect it from unauthorised access or use.

Acknowledgement: (please ensure that consent is signed by the appropriate parent/guardian).

I have read, understood and consent that my personal data will be processed for the purposes and in the manner set out above.

Parent/Guardian Signature: _____

Date:__

Office use only:	
Referral Received by:	
Date received://	
Hardiker Level: Level 1 Level 2 Level 3	Level 4
Tel: (061) 707600 Shannon Family Resource Centre	www.shannonfrc.com